# AI provider data questions

Ask these before any client data goes into an AI tool, and get the answers in writing. General information, not legal advice.

## Where the data goes

- Where is our data stored and processed?
- Can you keep it in a region we choose?
- Which sub-processors do you use?

## How it is used

- Is our data used to train any model?
- Who at your company can access it?
- Is access logged?

## Agreements

- Will you sign a data processing agreement?
- What security standards do you meet?
- How will you tell us about an incident?

## Retention and deletion

- How long do you keep our data?
- How do we delete a client's data on request?
- What happens to data when we leave?

Full guide: **roleplan.ai/guides/ai-and-client-data**. How we handle client data: **roleplan.ai/security**.